

RCT PERFORMANCE TUNING

CUSTOMER DISCLAIMER & WAIVER

Please read carefully and fully before signing.

1. Deposits & Cancellations

A non-refundable deposit is required before your appointment can be booked. If you cancel without re-arranging, your deposit will not be refunded. If your vehicle cannot be tuned due to faults, previous tuning, or unsuitable condition, your deposit will not be refunded as it covers our labour time and diagnostic checks. An additional £50 charge may apply to cover health check and diagnostics.

2. Vehicle Condition

By signing below, you confirm that your vehicle has been maintained in accordance with manufacturer recommendations, is roadworthy, and is tuned entirely at your own risk. RCT Performance Tuning accepts no responsibility for any failures resulting from the tuning process.

3. Off-Road Use & Emissions Modifications

Modifications involving DPF, EGR, AdBlue removal, decat, or 'pops & bangs' tuning are for off-road or motorsport use only. These modifications may not comply with road or emissions laws. Pops and bangs or hardcut tuning may cause damage and are performed solely at the customer's request and risk.

4. Warranty & Liability

RCT Performance Tuning provides a lifetime warranty on ECU software only. Warranty does not cover mechanical components such as clutches, turbos, injectors, or sensors. If another tuner or garage alters the software, the warranty is void. A £50 diagnostic fee applies for non-map-related issues.

5. Refunds & Return to Stock

Refunds are only offered if a software issue cannot be rectified. Returning a vehicle to stock incurs a £75 fee. File modifications requested after tuning start from £175. Mechanical failures are not covered.

6. Customer Declaration

By signing, you confirm understanding of all risks and that your vehicle is in good condition. You accept full responsibility for any mechanical or electrical issues arising before, during, or after tuning.

Customer Information

Full Name: _____

Address: _____

Postcode: _____ Phone: _____ Email: _____

Vehicle Make/Model: _____ Registration: _____

Previous Modifications/Tunes: _____

■ Full Decat ■ DPF Removed ■ AdBlue Disabled ■ EGR Blanked ■ Other: _____

■ I agree to proceed with any existing faults at my own risk

Customer Signature: _____ Date: _____

RCT Performance Tuning Representative: _____ Date: _____

All customer information is confidential and will not be shared with any third party.